

Colgate University Employees

Get the Most from Your Healthcare Benefits!

Relph Benefit Advisors (RBA) is your single point of contact for all your healthcare needs and insurance-related questions.

Save time and effort by allowing RBA to assist with your medical, prescription, dental and flexible spending plan questions including:

- ✓ Help understanding and navigating your health care plan
- ✓ Ordering replacement insurance I.D. cards
- ✓ Locating providers and specialists
- ✓ Estimates for out-of-pocket cost and plan coverage
- ✓ Assistance with resolving provider billing and insurance claims
- ✓ Help with facilitating approvals and prior authorizations for services, as required
- ✓ Support with out of area services
- ✓ Any other related healthcare topic

Questions? Call 1-800-836-0026 Ext. 7400

Hours of operation are Monday-Friday 8 a.m.-4:30 p.m.

Email support@aleracare.zendesk.com

Your privacy is protected. RBA follows careful protocols, complies with all government privacy standards and will keep your information confidential.

